DELWP – Delivering for Victorians

Victorian Parliamentary Standing Committee on Legal and Social Issues

March 2016





Working together for Victorians



Our purpose is to shape and support liveable, inclusive and sustainable communities and thriving natural environments throughout Victoria.



Our **promise** to the people of Victoria is that we will place the community at the centre of all that we do.



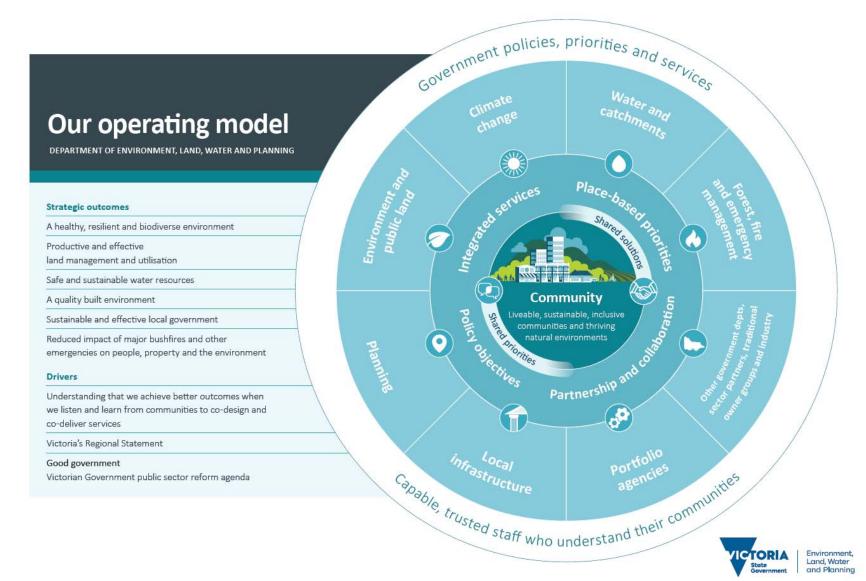
Our **pathway** to achieving our purpose and delivering on our promise is to build a modern, agile organisation that delivers integrated and innovative policy and place based services that respond to community needs.

DELWP Overview

DELWP strategic framework

| STATE OUTCOME | A stronger, fairer, better Victoria | | | | | |
|-----------------------------|---|---|--|---|--|---|
| FOCUS AREAS | People Jobs | | | | | Growth |
| Shared Outcome | Liveable, inclusive, sustainable communities and natural environments | | | | | |
| OUR MANDATE | Supporting Victoria's natural and built environment to ensure economic growth and liveable, sustainable and inclusive communities that are resilient to the impacts of climate change | | | | | |
| OUR OUTCOMES | Healthy, resilient and biodiverse environment | Productive and effective land management | Safe and sustainable water resources | A quality built environment | Sustainable and effective local governments | Reduced impact of major bushfire and other emergencies on people, property and the environment |
| OUR STRATEGIC PRIORITIES | Effective environment policy, programs, investment and regulation | Delivering quality land administration and information services | Delivering effective water management meet future urban, rural, and environmental needs | Plan for future growth and transformation of cities and regions | Supporting effective and efficient local government and services | Managing risk to life, property and the environment |
| | Provide leadership in developing climate change policy and programs | Community benefits from effective management of land assets | Delivering effective catchment and waterway management | Leadership and advice on heritage protection and built environment | Partnering to support effective local infrastructure planning and delivery of growing communities | Enhance community and ecosystem resilience |
| OUR VALUES | Teamwork, Service Excellence, Ownership, Wellbeing and Safety | | | | | |
| OUR FOCUS AREAS | Delivering for Government DELWP will be clear about what we are delivering, how we deliver it, and how it is advancing the government's agenda | | | | | |
| | Positive culture and leadership DELWP will build a positive culture that drives high performance through strong leadership, diversity, collaboration, innovation and developing our people | | | | | |
| | Partnerships and service excellence DELWP will deliver service excellence through building strong relationships with stakeholders and the community, and collaborating successfully with each other, and other departments, and organisations | | | | | |

Our operating model



DELWP's service delivery structure

To enable a new and integrated way of working with the community, a new structure came into effect on 7 March 2016.

DELWP consists of six groups working together to support our Ministers and portfolio partners:

- Forest, Fire and Regions
- Environment and Climate Change
- Planning
- Water and Catchments
- Local Infrastructure (including Local Government and Land Victoria)
- Corporate Services

Our achievements to date

- Completing the review into the *Climate Change Act 2010*
- Capping Victorian council rate rises at 2.5 per cent for 2016-17 as part of the Fair Go Rates system
- Commencing development of a new Victorian Water Plan
- Commencing the first comprehensive review of the Local Government Act in nearly a quarter of a century
- Launching *FloodZoom*, a new web-based tool to help mitigate the impacts of floods on Victorian communities.
- Releasing Safer Together, the government's new approach to managing bushfire risk
- Launching the Know Your Council website to provide comparative performance information across a range of services as part of the government's commitment to increase accountability and transparency of local councils.
- Partnering with the City of Melbourne in a review of Melbourne's central city build form to address planning, urban design and amenity issues in the CBD