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Date: 21st June 2019

The Parliament Inquiry Team Economy and Infrastructure Committee 1 Spring Street Melbourne VIC 3000

Dear Parliament Taxi Inquiry Team,

I wish to submit our impact statement about how the Taxi deregulation has impacted our family business, family, future and the difficulty we are facing in result of the Victorian Taxi industry reforms and legislation change.

How deregulation impacted our family business and our efforts to save it?

We kept writing to government departments, TSC CEO, Minister and Premier since 2015. Please find attached following letters which will explain how our business kept hurting, and how the damage unfolded.

1/9/15 - Letter to TSC CEO

How additional licences were issued without a proper consumer test and its impact on our family business.

30/9/15 - Letter to TSC CEO, protested again about government policies.

Protested again to CEO

26/02/16 - Letter to our local MP Louise Staley where we expressed the government unfairness

16/05/16 – Letter to Transport Minister Hon. Jacinta Allan MP where we highlighted government unfairness policies, issues in the Taxi industry and explained how it is impacting on our country Taxi industry. Discussed Prof. Allen's motives and how his recommendation has impacted us.

30/11/16 – Letter to Hon. Premier Daniel Andrew MP complaining about how government unfair policies were diminishing our hard work in the taxi industry.

20/12/16 - Letter to Transport Minister Hon. Jacinta Allan MP again about our family business break down and the loss we are having.

05/06/17 – Letter to TSC CEO explaining the current situation, how it is impacting us and proposed some suggestion, but it was no use.

20/11/17 - Letter to Hon. Premier Daniel Andrew MP again expressing our business difficulty, set back and how the government reforms has impacted us.

We were so disappointed from the government. There was no single outcome of our writing to several department except getting unfairness fund of \$137K when our business value is supposed to be \$700K if the government policies were improved without change.

21/6/19 – Writing today to Parliament inquiry committee with just a ray of hope.

Impact on our family, family future and facing difficulty

Our business property of \$700K just dropped down to \$137K. Our 9-years effort is equal \$53.80 (Commercial passenger vehicle application fee). We had a business meeting Monday 17/6/19 and one of our family member who is a director of company as well as Muhammad Asif Mian started crying with tears and begging that he wanted to get out of it, saying he is not getting a fare share, no profit or gain of hard work he is approved after putting in 16 hours of work a day. Due to unfair competition in the taxi industry, fare increase does not help as drivers are not available in the country

town. He must do long hour shifts to keep it going. Admin must work hard to maintain the government regulations (just regulation for unbooked vehicle industry) where 50% of the industry has not a single question asked. All this additional work is having an impact on our health and family. The upbringing of our children and not giving fare time to our families. In tomorrow's world, the government will allocate more budget on health for the taxi industries personal use, in order to cope with stress and psychological problems. The education of our children is being negatively impacted which will be the government priority in the future and their employment or welfare fund.

We highly request the Parliament Taxi inquiry committee to fix it now properly before it goes too far and help us so we taxi families can enjoy our time, up bring our children normally like other Victorians.

Thank you.

Your's faithfully,

Manzoor A Mian (Managing Director Ararat Cabs Pty. Ltd.)