# PARLIAMENT OF VICTORIA

**Public Accounts and Estimates Committee** 



# 2020-21 Financial and Performance Outcomes General Questionnaire

**Development Victoria** 

Received 5 November 2021 2 of 25

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# **Introduction – Financial and Performance Outcomes Questionnaire**

The Committee's inquiry into the 2020-21 Financial and Performance Outcomes examines:

- the Government's actual expenditure and revenue compared to the budgeted expenditure and revenue
- the actual performance outcomes against the targeted performance outcomes at a departmental/agency level
- other expenditure unforeseen at the time of preparing the 2020-21 Budget and outcomes achieved.

The inquiry aims to benefit the Parliament and the community by:

- promoting the accountability, transparency and integrity of the executive and the public sector
- encouraging the effective and efficient delivery of public services and assets.

This questionnaire seeks information on the departmental/agency financials for the 2020-21 financial year, what was achieved during those years and how that compares to expectations.

#### Timeline and format

Responses to this questionnaire are due by 5.00pm on Friday 29 October 2021.

Please email the completed questionnaire (in word and pdf) to paec@parliament.vic.gov.au

Please also email a signed copy.

#### Consistency with the budget papers

Wherever referring to an initiative/program/project that is referred to in the budget papers, please use the same name as is used in the budget papers. This ensures that the Committee can correlate the information provided by the department with the information in the budget papers.

#### **Basis of consolidation**

For departments, please use the same basis of consolidation as was used in the budget papers and in the budget portfolio outcomes statement in the department's annual report.

#### Guidance

Please contact the secretariat should you require guidance in relation to any questions:

Janithri Wickramaratne, Lead Analyst Ph 8682 2996 Alanna Symons, Analyst Ph 8682 2987 Charlotte Lever, Research Assistant Ph 8682 2872

# **Section A: Output variances and program outcomes**

#### Question 1 (all departments) Completed output initiatives from past budgets

This question does not apply to this entity.

#### **Question 2 (all departments) Program outcomes**

This question does not apply to this entity.

#### Question 3 (all departments) Treasurer's advances and other budget supplementation

This question does not apply to this entity.

# Question 4 (Department of Health/Department of Health and Human Services only) 2020-21 Budget funding allocation and performance

This question does not apply to this entity.

Question 5 (Department of Families, Fairness and Housing/Department of Health and Human Services and Department of Education and Training only) Victorian Contribution to National Disability Insurance Scheme

#### **Section B: Asset investment**

Question 6 (all departments) Capital expenditure variances, completion date and scope changes – existing projects This question does not apply to this entity.

Question 7 (all departments) Details of actual capital expenditure – completed projects (or expected to be completed) This question does not apply to this entity.

Question 8 (all departments) High-value high-risk projects, gateway reviews and business cases This question does not apply to this entity.

Question 9 (all departments) Public Private Partnership (PPP) expenditure – existing and completed This question does not apply to this entity.

Question 10 (Department of Transport only) Alliance contracting expenditure – existing and completed This question does not apply to this entity.

# **Section C: Revenue and appropriations**

#### Question 11 (all departments and entities) Revenue – variances from previous year

Please explain any changes equal to or greater than ±10% or \$100 million between the actual result for 2019-20 and 2020-21 for each revenue category detailed in your operating statement. Please also indicate what any additional revenue was used for or how any reduced amounts of revenue affected service delivery and then link it to the relevant output and portfolio.

Please also detail the outcomes in the community<sup>1</sup> achieved by any additional expenses or the impact on the community of reduced expenses (if there was no impact, please explain how that was achieved).

For departments, please provide data consolidated on the same basis as the budget portfolios outcomes statement in your annual reports.

If there were no revenue/income categories for the department/agency for which the 2020-21 expenditure changed from the prior year's expenditure by more than  $\pm 10\%$  or \$100 million, you do not need to answer this question. If this is the case, please indicate 'no relevant line items' in the table(s) below.

Revenue category	2019-20 actual (\$ million)	2020-21 actual (\$ million)	Explanations for changes ±10% or \$100 million	How the additional revenue was used/the impact of reduced revenue. If no impact, how was this achieved	Relevant output(s) and portfolio(s)
Land Sales	181.6	284.9	Project revenue contributions vary depending on project delivery lifecycles.	Normal operations.	Normal operations.
Interest Income	1.6	0.6	Declining interest rates and lower cash holdings.	Normal operations.	Normal operations.
Other Income	7.6	14.9	Rent relief reimbursement.	Commercial tenants COVID-19 rental relief in response to Federal and State Government directions.	Normal operations.

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<sup>&</sup>lt;sup>1</sup>That is, the impact of service delivery on the community rather than a description of the services delivered.

#### Question 12 (all departments and entities) Revenue – variances from budget to actual

Please explain any variances equal to or greater than ±10% or \$100 million between the initial budget estimate (not the revised estimate) and the actual result for 2020-21 for each revenue category detailed in your operating statement. Please also indicate what any additional revenue was used for or how any reduced amounts of revenue affected service delivery and then link it to the relevant output and portfolio.

For departments, please provide data consolidated on the same basis as the budget portfolios outcomes statement in your annual reports.

Revenue category	2020-21 Budget estimate (\$ million)	2020-21 actual (\$ million)	Explanations for changes ±10% or \$100 million	How the additional revenue was used/the impact of reduced revenue. If no impact, explain why	Relevant output(s) and portfolio(s)
Land Sales	292.8	284.9	N/A	N/A	N/A
Interest Income	0.6	0.6	N/A	N/A	N/A
Other Income	8.9	14.9	Rent relief reimbursement.	Commercial tenants COVID-19 rental relief in response to Federal and State Government directions.	Normal operations.

# **Section D: Expenses**

#### Question 13 (all departments and entities) Expenses changed from previous year

Please explain any changes equal to or greater than ±10% or \$100 million with regards to the actual result for 2019-20 and 2020-21 for each category of expenses detailed in your operating statement. Please explain any changes equal to or greater than ±10% or \$100 million with regards the actual result for 2020-21 and the 2020-21 budget estimate. Please also detail the outcomes in the community<sup>2</sup> achieved by any additional expenses or the impact on the community of reduced expenses (if there was no impact, please explain how that was achieved).

For departments, please provide data consolidated on the same basis as the budget portfolios outcomes statement in your annual reports.

Expenses category	2019-20 actual \$ million	2020-21 actual \$ million	Explanations for variances ±10% or \$100 million	Outcomes achieved by additional expenses/impact of reduced expenses. If no impact, how was this achieved
Cost of Sales	(131.6)	(251.0)	Commensurate with changes in project revenue contributions depending on project delivery lifecycles.	Normal operations.
Employee Benefits	(17.1)	(15.6)	N/A	N/A
Depreciation and Amortisation	(3.7)	(3.7)	N/A	N/A
Borrowing Costs	(0.7)	(0.4)	N/A	N/A
Other Operating Expenses	(9.0)	(9.9)	N/A	N/A

Expenses category	2020-21 budget \$ million	2020-21 actual \$ million	Explanations for variances ±10% or \$100 million	Outcomes achieved by additional expenses/impact of reduced expenses. If no impact, how was this achieved
Cost of Sales	(258.7)	(251.0)	N/A	N/A
Employee Benefits	(21.3)	(15.6)	Lower than budgeted FTE.	Timing of additional resources aligned with new project pipeline.
Depreciation and Amortisation	(3.7)	(3.7)	N/A	N/A
Borrowing Costs	(0.3)	(0.4)	N/A	N/A

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<sup>&</sup>lt;sup>2</sup>That is, the impact of service delivery on the community rather than a description of the services delivered.

Expenses category	2020-21 budget \$ million	2020-21 actual \$ million	Explanations for variances ±10% or \$100 million	Outcomes achieved by additional expenses/impact of reduced expenses. If no impact, how was this achieved
Other Operating	(11.3)	(9.9)	Mainly timing of project	Timing of project marketing activity.
Expenses			marketing costs.	

#### Question 14 Expenses/interventions related to COVID-19 pandemic response

For the year 2020-21, please outline the programs and/or initiatives that were announced as part of the Victorian Government's response to the COVID-19 pandemic in the order of the highest amount allocated.

Please indicate if the department made use of emergency advances and retroactive funding approvals.

Please note whether there are identified performance measures in the budget papers related to the announced programs and please provide details of the reported outcomes.

#### a) On budget

Name of the program/initiative	Program/initiative objectives	Expenditure as at 30 June 2021	Output/Portfolio	Use of emergency advances/ retroactive funding approvals – Yes or No	Performance measures for the program/Initiative	Outcomes/project status
N/A	N/A	N/A	N/A	N/A	N/A	N/A

#### b) Off budget<sup>3</sup>

Name of the program/initiative	Program/initiative objectives	Expenditure as at 30 June 2021	Output/Portfolio	Use of emergency advances/ retroactive funding approvals – Yes or No	Performance measures for the program/Initiative	Outcomes/project status
Property rent abatement funding	To provide rental relief to government commercial tenants.	\$4.3m in 2020-21 (\$3.1m in 2019-20)	DV	Reimbursed by DTF through DoT as it was a Government policy decision	Reported to DoT and DTF the amounts of rental relief offered to commercial tenants.	Complied with policy to ensure that Victorian businesses occupying commercial public rentals were provided relief to assist their business cashflow.

c) What additional budgetary control and tracking/traceability measures were introduced by the department in 2020-21 to ensure COVID-19 programs/initiatives were deployed effectively and in line with the intended purpose? Were any of these measures amended during 2020-21? If so, how and for what reason/s were they amended?

N/A		

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<sup>&</sup>lt;sup>3</sup> 'Off budget' is where funds for programs/initiatives are not appropriated in the budget and therefore are not accounted for in the budget. For those programs that received appropriations through specially created programs or subprograms of the budget are known as 'on-budget arrangements'. For example, it could be that most COVID-19 initiatives are off budget items during 2020-21 unless prior budgeted programs were extended/expedited, etc due to COVID-19, then these would be classified as 'on budget'.

# Question 15 (all departments and entities) Changes to service delivery from savings initiatives

For each of the savings initiatives detailed in the 2017-18 Budget, 2018-19 Budget, 2019-20 Budget and 2020-21 Budget<sup>4</sup> please provide the following details of the impact on service delivery:

- a) Savings target in the 2017-18, 2018-19, 2019-20 Budget and 2020-21 Budgets and the amount of the savings target allocated to the department/entity
- b) Actual savings achieved in 2017-18, 2018-19, 2019-20 and 2020-21 and the actions taken to achieve the savings target allocated and their impact, including the link to the relevant output and portfolio impacted.

Savings initiative in the Budget \$ million	Savings target allocated to the department/entity in 2020-21	Actual savings achieved in 2020-21 \$ million	Actions taken to achieve the allocated savings target	What was the impact as a result of the measures taken to achieve the savings target?  (e.g. frontline and/or other areas of business that saw the impact) If no impact, how was this achieved	Which output(s) and portfolio(s) were impacted (if relevant)
2017-18	N/A	N/A	N/A	N/A	N/A
2018-19	N/A	N/A	N/A	N/A	N/A
2019-20	N/A	N/A	N/A	N/A	N/A
2020-21	N/A	N/A	N/A	N/A	N/A

#### Question 16 (all departments) Achievement of reprioritisation of existing resources

This question does not apply to this entity.

#### Question 17 (all departments) Contractors, Consultants and Labour Hire Arrangements

This question does not apply to this entity.

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<sup>&</sup>lt;sup>4</sup> If there were any savings and efficiencies initiatives introduced post 2020-21 Budget.

#### Question 18 (PNFC and PFC entities only) Dividends and other amounts paid to the general government sector

Please detail the type and value of dividends, amounts equivalent to dividends, non-dividend grants, and capital repatriations paid by your agency to the general government sector in 2020-21, explaining the reasons for any significant changes over that period and the impact of any changes on the entity.

Please provide the economic funding ratio or accounting funding ratio as applicable at 30 June 2021. Please provide details of the methodology used for the ratio calculation.

Type of dividend paid	2020-21 Budget (\$ million) BP 4, pg. 20	2020-21 Actual (\$ million)	Explanations for variances ±10% or \$100 million	Impact on the agency. If no impact, how was this achieved	Funding ratio at 30 June 2021
General Dividend	8.9	8.9	N/A	No impact – budgeted.	Dividend policy of 50% of net profit after tax from the General Fund.

Economic funding ratio / accounting funding ratio as at 30 June 2021	Details of the methodology
Dividend policy of 50% of net profit after tax from the General Fund.	Dividend policy of 50% of net profit after tax from the General Fund.

# **Section E: Overall financial performance**

Question 19 (all departments) Impact of COVID-19 on financial performance – 2020-21

#### **Section F: Public sector workforce**

#### Question 20 (all departments and entities) Full Time Equivalent (FTE) staff by level and category

Please fully complete the table below, providing actual FTE staff numbers at 30 June 2019, at 30 June 2020 and 30 June 2021 (broken down by the categories listed below) for the department. Please include specific categories as relevant to the department/entity and where relevant, provide a description of what categories constitute 'other'. Please provide figures consolidated on the same basis as the expenditure for the department in the budget papers and detail which, if any, entities are included in the FTE numbers provided.

Category	30 June 2019 Actual FTE number	30 June 2020 Actual FTE number	30 June 2021 Actual FTE number
Secretary			
EO-1			
EO-2			
EO-3			
VPS Grade 7 (STS)			
VPS Grade 6			
VPS Grade 5			
VPS Grade 4			
VPS Grade 3			
VPS Grade 2			
VPS Grade 1			
Government Teaching Service			
Health services			
Police			
Nurses/Midwives			
Allied health professionals			
Child protection			
Disability development and support			
*Youth custodial officers			
*Custodial officers			
**Other	191.4	191.2	205.9
Total	191.4	191.2	205.9

*Please provide a breakdown for Youth custodial and Custodial officers by level (for example, YW1, YW2, YW3, YW4, YW5 and YW6).					
**Other includes:					
Numbers include FTE for the following entities:					
Development Victoria					

#### Question 21 (all departments and entities) Salary by employment category

In the table below, please detail the salary costs for 2018-19, 2019-20 and 2020-21, broken down by ongoing, fixed-term and casual, and explain any variances equal to or greater than ±10% or \$100 million between the years for each category.

Employment category	Gross salary 2018-19 (\$ million)	Gross salary 2019-20 (\$ million)	Gross salary 2020-21 (\$ million)	Explanation for any year-on-year variances ±10% or \$100 million
Ongoing	13.0	13.3	12.4	N/A
Fixed-term				
Casual				
Total	13.0	13.3	12.4	

#### Question 22 (all departments and entities) Executive salary increases

Please detail the number of executives who received increases in their base remuneration in 2020-21, breaking that information down according to what proportion of their salary the increase was, and explaining the reasons for executives' salaries increasing in each bracket.

Increase in base remuneration	rate of remunera	tion of this amou	reases in their base nt in 2020-21, apart yment agreements	Reasons for these increases
	Female	Male	Self-described	
0-3%	4	6	N/A	Bonus buy-out adjustment aligned to
3-5%	1	6	N/A	Government directive to remove incentive-
5-10%	4	12	N/A	based pay.
10-15%	N/A	N/A	N/A	
greater than 15%	N/A	N/A	N/A	

# **Section G: Government decisions impacting on finances**

#### Question 23 (all departments and entities) Commonwealth Government decisions

Please identify any Commonwealth Government decisions during 2020-21 which had not been anticipated/not been concluded before the finalisation of the State budget in 2020-21 and their impact(s) on the department's/entity's finances or activities during those years (including new funding agreements, discontinued agreements and changes to funding levels). Please quantify the impact on income and expenses where possible.

Commonwealth Government decision	Impact(s) in 2020-21		
Commonwealth Government decision	on income (\$ million) on expens		
N/A	N/A	N/A	

#### Question 24 (all departments and entities) Commonwealth and National Cabinet decisions

Please identify any Commonwealth and National Cabinet decisions during 2020-21 which had not been anticipated/not been concluded before the finalisation of the State Budget in 2020-21 and their impact(s) on the department's/entity's finances or activities during those years (including new funding agreements, discontinued agreements and changes to agreements). Please quantify the impact on income and expenses where possible.

Commonwealth Government decision	Impact in 2020-21		
	on income (\$ million)	on expenses (\$ million)	
N/A	N/A	N/A	

National Cabinet decision	Impact in 2020-21		
National Cabinet decision	on income (\$ million)	on expenses (\$ million)	
N/A	N/A	N/A	

#### Section H: General

#### Question 25 (all departments and entities) Reviews/studies undertaken

- a) Please list all internal<sup>5</sup> and external reviews/studies, established, commenced or completed by or on behalf of the department/agency in 2020-21 and provide the following information:
  - i. Name of the review/study and which portfolio and output/agency is responsible
  - ii. Reasons for the review/study
  - iii. Terms of reference/scope of the review/study
  - iv. Timeline for the review/study
  - v. Anticipated outcomes of the review/study
  - vi. Estimated cost of the review/study and final cost (if completed)
  - vii. Final cost if completed
  - viii. Where completed, whether the review/study is publicly available and where.

Name of the review (portfolio(s) and output(s)/agency responsible)	Reasons for the review/study	Terms of reference/scope	Timeline	Anticipated outcomes	Estimated cost (\$)	Final cost if completed (\$)	Publicly available (Y/N) and URL
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

b)	Please outline the Department's/Agencies in house skills/capabilities/expertise to conduct reviews/studies/evaluations/data analysis of the
	programs and services for which the Department /Agency is responsible.

N/A		

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<sup>&</sup>lt;sup>5</sup> Internal reviews do not include internal costings. Internal reviews/studies include any reviews or studies undertaken by your department and not given to external consultants. Internal reviews/studies do not include inquiries carried out by Parliamentary Committees or reviews undertaken by integrity agencies.

## Question 26 (all departments) Annual reports – performance measure targets and objective indicators

This question does not apply to this entity.

#### Question 27 (all departments and entities) Challenges experienced by department/agency

Please list a minimum of five main challenges/risks faced by the department/agency in 2020-21.

A significant challenge may be any matter or strategy that impacted the department/agency, whether it arose externally or internally or as a result of new policy or legislation.

	Challenge experienced	Internal/ External	Causes of the challenge	Action taken to manage the challenge/risk
1.	Manage impacts of COVID-19	External	Global pandemic	Various internal task forces to respond appropriately to changing operating conditions.
2.	Portfolio based decision and pipeline opportunities	External	Fluctuating market forces	Planning, forecasting and business development processes.
3.	Procurement policies	External	Additional regulatory requirements introduced	Implement changes to policies and procedures.
4.	Employee attraction and retention	External	Market demand for infrastructure and construction expertise and resources.	Retention and recruitment initiatives.

# Question 28 (all departments) Newly created bodies

# **Section I: Implementation of previous recommendations**

#### Question 29 (relevant departments only)

This question does not apply to this entity.

# **Section J: Department of Treasury and Finance only**

#### Question 30 (DTF only) Revenue certification

This question does not apply to this entity.

# Question 31 (DTF only) Net cash flows from investments in financial assets for policy purposes – General Government Sector (GGS)

This question does not apply to this entity.

# Question 32 (DTF only) Purchases of non-financial assets – General Government Sector (GGS)

This question does not apply to this entity.

#### **Question 33 (DTF only) Revenue initiatives**

This question does not apply to this entity.

#### Question 34 (DTF only) Expenses by departments – General Government Sector (GGS)

This question does not apply to this entity.

#### **Question 35 (DTF only) Economic variables**

This question does not apply to this entity.

#### Question 36 (DTF only) COVID-19 pandemic response

# Question 37 (all departments and entities) Enterprise Bargaining Agreement (EBAs)

Please list the Enterprise Bargaining Agreement (EBAs) concluded in 2020-21 that had an impact for the department/agency. For each EBA, please show the number of employees affected and the growth in employee expenses attributable to the EBA.

Enterprise Bargaining Agreement	Number of employees affected	Number of employees as a % of department/entity	Growth in employee expenses attributable to the EBA (\$ million)	Growth in employee expenses attributable to the EBA (\$ million) as a % of total employee expenses
N/A	N/A	N/A	N/A	N/A

# **Section K: Treasury Corporation of Victoria only**

#### **Question 38 Dividends**

This question does not apply to this entity.

#### **Question 39 Commodity risk management**

This question does not apply to this entity.

#### **Question 40 Foreign exchange risk management**

This question does not apply to this entity.

# **Question 41 Public Private Partnership (PPP)/alliance contracting projects**