Question 11 (all departments and entities) Changes to service delivery from savings initiatives.

Please provide the following details of the impact on service delivery as a result of the savings initiatives announced in the 2017–18 and 2018–19 Budget:

- a) Savings target in the 2017–18 and 2018–19 Budget and the amount of the savings target allocated to the department/entity
- b) Actual savings achieved in 2017–18 and 2018–19 and the actions taken to achieve the savings target allocated and their impact, including the link to the relevant output and portfolio impacted.

2017-18 Response

Savings initiative in the 2017–18 Budget \$ million	Savings target allocated to the department/entity in 2017–18	Actual savings achieved in 2017–18 \$ million	Actions taken to achieve the allocated savings target	What was the impact as a result of the measures taken to achieve the savings target? (e.g. frontline and/or other areas of business that saw the impact) If no impact, how was this achieved	Which output(s) and portfolio(s) were impacted (if relevant)
Application of an efficiency dividend to non-frontline departmental expenditure in 2014-15 Budget (BP3 p.79)	\$0.7 million	\$0.7 million	These measures were achieved through the implementation of efficiency initiatives and corporate reform in the areas of administration, procurement, communications, consultancy and staffing.	No material impact on frontline service delivery.	N/A
Efficiency and expenditure reduction measures in 2015-16 Budget (BP3 p.105-107)	\$7.2 million	\$7.2 million	These savings were achieved predominantly by ceasing the production of hard copy reports for tabling in Parliament, reducing the use of labour hire firms, and implementation of efficiency initiatives and corporate reform in the areas of administration, procurement, communications, consultancy and staffing.	No material impact on frontline service delivery.	N/A
Savings and efficiencies in 2016-17 Budget (BP3 p.118)	Had no applicable savings to the 2017- 18 financial year.	N/A	N/A	N/A	N/A
Whole of Government efficiencies in 2017-18 Budget (BP3 p.114)	\$23.8 million	\$23.8 million	These measures were achieved through the implementation of efficiency initiatives and corporate reform in the areas of administration, procurement, communications, consultancy and staffing.	No material impact on frontline service delivery.	N/A

Received 26 February 2020 1 of 2

2018-19 Response

Savings initiative in the 2018–19 Budget \$ million	Savings target allocated to the department/entity in 2018–19	Actual savings achieved in 2018–19 \$ million	Actions taken to achieve the allocated savings target	What was the impact as a result of the measures taken to achieve the savings target? (e.g. frontline and/or other areas of business that saw the impact) If no impact, how was this achieved	Which output(s) and portfolio(s) were impacted (if relevant)
Efficiency and expenditure reduction measures in 2015-16 Budget (BP3 p.105- 107)	\$6.9 million	\$6.9 million	These savings were achieved predominantly by ceasing the production of hard copy reports for tabling in Parliament, and implementation of efficiency initiatives and corporate reform in the areas of administration, procurement, communications, consultancy and staffing.	No material impact on frontline service delivery.	N/A
Savings and efficiencies in 2016-17 Budget (BP3 p.118)	\$1.5 million	\$1.5 million	These measures were achieved through the implementation of efficiency initiatives and corporate reform in the areas of administration, procurement, communications, consultancy and staffing.	No material impact on frontline service delivery.	N/A
Savings in 2017-18 Budget (BP3 p.114)	\$28.6 million	\$28.6 million	These measures were achieved through the implementation of efficiency initiatives and corporate reform in the areas of administration, procurement, communications, consultancy and staffing.	No material impact on frontline service delivery.	N/A
No savings measures announced in 2018-19 Budget	N/A	N/A	N/A	N/A	N/A

Received 26 February 2020 2 of 2