

**Submission
No 51**

**INQUIRY INTO SUPPORT FOR OLDER VICTORIANS FROM MIGRANT
AND REFUGEE BACKGROUNDS**

Name: Chang Lee Hung

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1. Name *

Chang Lee HU

2. Email *

[REDACTED]

3. Postal address *

[REDACTED]

4. Phone number

[REDACTED]

5. Are you a carer/family member helping an older Victorian fill in this survey?

no.

6. Are you an older Victorian from a culturally diverse background? If yes, what is your age and cultural background?

I am 70 age ., and a chinese from HK

7. What are some of the everyday challenges for you and your parents/grandparents?

bully ., misunderstanding , asian hate ,

8. What makes you feel safe in your community?

our local council support multicultural groups , they listen to everyone

9. Do you have access to adequate healthcare?

no , I buy full private health care for 30 yrs ., never claim anything until recently retired , I found out a lot of items before is include not had to be pay out of pocket . e g :- eyes , hips , teeth

10. Do you know where to find support?

word support only , no action ...

11. How can services be improved?

local council should give power to enforce local law or state law , give them the power of fine and take the offender to court .

12. Do you have access to, and know how to use a computer? What would help you do this?

yes , I did have a computer , but even i join a social group and put an informative post (a post about 500,000- free PTV ticket no political party sign and mentioned ,) someone still said it is a political post , and want the group admin to take it off.

13. What do you do to keep socially, physically and mentally active?

1) use more time to read news/post / movie / from web 2) doing more in garden .3) walking more at shopping mall (medical , I can sit down easy and call for help easily) 4) drive through visiting friend and talk through window.

14. What more could be done to help you live happily?

computer upgrade by local library ., free NBN , free computer class ., free I phone class .

15. Is there anything else you would like to add? *

Law to protect elderly's account . nowadays a lot payment pay through computer , and it is hard to check 1) the bill is real . 2) the email a/c is correct 3) the amount had been through 4) it is more difficult to reclaim money back .